

THE PLATINUM CLUB BENEFITS FACT SHEET



Learn More Online	PalmerAdvantage.com/PlatinumClub
Monthly Dues	\$40 • Full Golf \$50 • Limited Golf
Golf Benefits	
'Cart Fee Only' Golf at Participating Affiliate Clubs (110+ Golf Courses in the United States) <i>75-mile radius restrictions apply to most courses. Please see backside for more information.</i>	✓ Two Single Rounds, per30 days, per Membership
'Cart Fee Only' Golf at Participating Platinum Club Clubs with No 75-Mile Radius Restrictions <i>Please see backside for more information.</i>	✓ Two Single Rounds, per30 days, per Membership
Earn \$10 - \$50 Credits for Playing Golf	✓
'Cart Fee Only' Golf at Approx. 80+ Resorts Around the World	✓
'Cart Fee Only' Golf at Approx. 60+ European Golf Courses	✓
50% off greens fees at Approx. 100 Courses in Europe	✓
Preferred Access and Rates and hundreds of golf clubs worldwide	✓
Privileged Access to an Additional 100+ Private Golf Clubs in N. America	✓
Exclusive Stay & Play Golf and Vacation Packages	✓
14-30 Days advance Tee-Times for most U.S. Courses	✓
60 Day Advance Tee-Times for most International Courses	✓
Bring up to three guests to play 'cart fee only' golf at your Home Club Once per Year <i>During your club's annual Platinum Club Member Appreciation Day. See your Club for details.</i>	✓
Core Benefits	
Club Concierge Service – Toll Free: (866) 930-8770 (Available 7 days a week)	✓
Platinum Club Member Card	✓
\$1,100 Credits When Member Upgrades & \$600 Credits on annual anniversary date	✓
eMagazine & eBlasts with Special Offers and Stories	✓
Kingdom Magazine - Home Delivered	✓
Password Protected Member-Only Website	✓
Travel Benefits	
Best Price Guarantee on Travel Purchases + further discounts with Credit redemption	✓
Hotel Reservation Availability (130,000+ hotels worldwide)	✓
Cruise Line Reservations Availability (25,000+ worldwide on 40+ cruise lines)	✓
Airline and Rental Car Reservation Availability	✓
Privileged access at Other Private Country, City, University, and Dining Clubs	✓
Social, Dining, Tennis and Athletic Access At participating clubs	✓
Shopping Benefits	
Online Shopping Website with Discount Pricing for Merchandise and Wine	✓
Ticket Access to Theater, Concert, and Sporting Events	✓

ALL ACCESS IS SPACE AVAILABLE - Members must call the Club Concierge to book tee-times in order to receive the noted benefit. Members earn \$50 in Credits for each round of 'Cart Fee Only' golf played away from their Home Club and \$10 in Credits for rounds at other courses when booked with the Concierge. *Terms and Conditions apply to all benefits. Availability is subject to change without notice.*

FREQUENTLY ASKED QUESTIONS

WHAT IS THE PLATINUM CLUB?	THE PLATINUM CLUB is an invitation-only upgrade option for private club members. It provides members with unique global benefits to enhance private club members' enjoyment of their Home Club experience.
HOW DO I ENROLL?	<ul style="list-style-type: none"> Existing PLATINUM CLUB Members in select clubs will automatically be enrolled with benefits beginning March 31, 2017. Members will not have access to enroll into the Platinum Club after March 31, 2017.
HOW DO I PAY?	The monthly dues will be added to your Home Club's member statement effective March 31, 2017.
CAN I CANCEL MY MEMBERSHIP?	Yes, you may cancel at any time. You simply inform your home club in writing if you wish to cancel your upgrade benefits and the monthly charge will be removed from your next Member statement. No prorated refunds are available. <i>Please note that re-enrollment may not be available.</i>
WHAT HAPPENS IF I RESIGN FROM MY HOME CLUB?	We will remove the monthly charge on your next home club member statement and any remaining Credits will immediately expire.
THE CLUB CONCIERGE	<ul style="list-style-type: none"> You have access to the Club Concierge, available 7 days a week. (Mon. – Fri. 6:00am – 6:00pm, Sat. & Sun. 6:00am – 3:00pm PST) Your Club Concierge can answer questions, book a flight, find a hotel, plan a complete family vacation, book a tee-time and much more. Toll-Free: (866) 930-8770 ♦ Email: Concierge@PalmerAdvantage.com
ARE THERE ANY LIMITATIONS OR BLACKOUT DATES FOR 'CART FEE ONLY' GOLF?	<ul style="list-style-type: none"> You will receive the following complimentary single rounds of golf per Membership: <ul style="list-style-type: none"> Outside of 75-miles*: Two [2] single rounds, per property, per thirty [30] days at participating <i>Affiliate Clubs</i> Within 75-miles*: Two [2] single rounds, per property, per thirty [30] at participating <i>Platinum Clubs</i> <i>* The seventy-five [75] mile radius is from your home, business, or club.</i> You will be charged the standard cart fee charged by each Affiliate Club and any spend while on property. You may receive your complimentary single rounds of golf per Membership for yourself, your spouse, or eligible accompanied dependents, in any combination. Up to three [3] accompanied guests of the Member is permitted but subject to the Affiliate Clubs guest fee rate and applicable cart fees, as determined by the Participating Affiliate Club. Walk up play is not allowed. Booking directly with the golf property is not allowed. All reservations must be made through the Club Concierge.
HOW DO I LOCATE THE PARTICIPATING GOLF COURSES?	<ul style="list-style-type: none"> <i>Your Club Concierge has the most up to date information and can answer any questions you may have.</i> Visit www.PalmerAdvantage.com/PlatinumClub, where you can find: <ul style="list-style-type: none"> A listing of participating Affiliate Clubs providing 'cart fee only' golf courses in the United States (75-mile radius restrictions apply) The participating Platinum Clubs that Members can access within the seventy-five [75] miles radius An interactive map where you can explore other network properties in the U.S. and abroad
HOW DO I PAY FOR MY CHARGES?	<ul style="list-style-type: none"> All charges may be made with a major credit card at the time of purchase. Your Club concierge will explain available payment options at the time of reservation.
WILL I HAVE TO SHOW ANY FORM OF IDENTIFICATION WHEN VISITING CLUBS?	<ul style="list-style-type: none"> Your secured reservation is confirmed through the Club Concierge. Occasionally, you may be asked to show a driver's license at the time of check in.
CAN I SHOW UP AT ANY PARTICIPATING GOLF CLUB?	<ul style="list-style-type: none"> No. All member reservations must be made through the Club Concierge which will guarantee the highest quality service for you. All golf access is space available. Tee times are available 14-30 days in advance in the U.S. and up to 60 days for international golf courses.
WHAT ARE CREDITS?	<ul style="list-style-type: none"> Credits are the "savings" passed on to Members that include all the commissionable revenue, mark-up, and fees that other online travel providers or travel agencies would otherwise typically charge when someone books travel with them. Credits are shown as Dollars that can be redeemed (dollar-for-dollar) to reduce the price shown. You will receive \$1,100 in "Credits" when you enroll. \$600 in more "Credits" will be awarded each year of continued membership. You can earn \$50 in "Credits" for each round of 'cart fee only' golf played away from your HOME CLUB. Enrollment and Anniversary Credits expire in 2 years from the day they are awarded. Usage credits expire in 1 year.
HOW DO I REDEEM CREDITS?	<ul style="list-style-type: none"> Credits can be redeemed either with the Club Concierge or online at the PALMER ADVANTAGE website. They can be redeemed for most travel, wine and merchandise displayed. Each item automatically calculates how many Credits can be applied as partial pay for that item. (on average 20 – 80% of the retail price). <i>Notable exceptions are: airfare, rental cars, occasional specially priced offers, certain offers from partners, and the Palmer Advantage ticket website.</i>
CAN RESERVATIONS BE MADE ONLINE?	<ul style="list-style-type: none"> Yes! You can make any travel, tickets or merchandise purchases on line at www.PalmerAdvantage.com/PlatinumClub. You may email your request to concierge@palmeradvantage.com
WHAT HOTELS AND RESORTS PARTICIPATE?	With more than 130,000 hotels and 25,000 cruise itineraries available, almost every hotel and cruise brand is available.
HOW DO I RECEIVE COMMUNICATION ABOUT MY BENEFITS?	<ul style="list-style-type: none"> Once you enroll, you will receive a Welcome email that will have your personal login and password to www.PalmerAdvantage.com/PlatinumClub. You will receive periodic emails providing high value travel, shopping and golf offers and deals. (typically weekly) You will receive a Periodic "eMagazine", containing unique member offers, benefit information & lifestyle content. (typically monthly)